



अनुबंध क्रमांक | Contract No: GEMC-511687739087269
अनुबंध तिथि | Generated Date : 17-Sep-2026
बोली/आरए/पीबीपी संख्या | Bid/RA/PBP No.: [GEM/2026/B/7110581](#)
खरीद का माध्यम | Procurement Mode: Bid

संगठन विवरण Organisation Details		खरीदार विवरण Buyer Details				
प्ररूप Type :	Central Autonomous	पद Designation :	Sanjib Kumar Gupta			
मंत्रालय Ministry :	Ministry of Science and Technology	संपर्क नंबर Contact No. :	-8902365979-			
विभाग Department :	Department of Science and Technology (DST)	ईमेल आईडी Email ID :	sanjib@jcbose.ac.in			
संगठन का नाम Organisation Name :	Bose Institute	जीएसटीआईएन GSTIN :	19AAAAB7724K1ZK			
कार्यालय क्षेत्र Office Zone:	WEST BENGAL	पता Address :	Block-EN, Plot No.-80, Sector V, Salt Lake City, North 24 parganas, WEST BENGAL-700091, India			
वित्तीय स्वीकृति विवरण Financial Approval Detail		भुगतान प्राधिकरण विवरण Paying Authority Details				
आईएफडी सहमति IFD Concurrence :	No	Role:	PAO			
प्रशासनिक अनुमोदन का पदनाम	Director	भुगतान का तरीका	Offline			
Designation of Administrative Approval:		Payment Mode:				
वित्तीय अनुमोदन का पदनाम	Director	पद Designation :	Registrar Officiating			
Designation of Financial Approval :		ईमेल आईडी Email ID :	pao@jcbose.ac.in			
		जीएसटीआईएन GSTIN :	19AAAAB7724K1ZK			
		पता Address:	Block-EN, Plot No.-80, Sector V, Salt Lake City, North 24 parganas, WEST BENGAL-700091, India			
विक्रेता विवरण Seller Details						
जेम विक्रेता आईडी GeM Seller ID :	04E3180000112175					
कंपनी का नाम Company Name :	WEBSTEP TECHNOLOGIES PRIVATE LIMITED					
संपर्क नंबर Contact No. :	06291002588					
ईमेल आईडी Email ID :	sourendro@webstep.in					
पता Address :	2A/8,SUKANATA PALLY(WEST),Dhandabag, DURGAPUR, West Bengal-713203, -					
एमएसएमई पंजीकरण संख्या MSME Registration number :	UDYAM-WB-10-0007131					
जीएसटीआईएन GSTIN:	19AABCW5868Q1Z9 (B) , (R) , 27AABCW5868Q1ZC (B)					
खरीदार द्वारा मूल्यांकित एमआईआई स्थिति MII Status as evaluated by buyer :	Verified					
खरीदार द्वारा सत्यापित एमएसएमई स्थिति MSME Status as verified by buyer :	Not Verified					
एमएसई सामाजिक श्रेणी MSE Social Category :	General					
एमएसई लिंग श्रेणी MSE Gender :	Male					
*जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा GST / Tax invoice to be raised in the name of - Buyer						
वितरण निर्देश Delivery Instructions : NA						
उत्पाद विवरण Product Details						
#	आइटम विवरण Item Description	आइटम विवरण Ordered Quantity	इकाई Unit	इकाई मूल्य (INR) Unit Price (INR)	कर विभाजन (INR) Tax Bifurcation (INR)	मूल्य (INR में सभी शुल्क और कर सहित) Price (Inclusive of all Duties and Taxes in INR)
1	उत्पाद का नाम Product Name : Website Updation ब्रांड Brand : Web Designing and Development ब्रांड प्रकार Brand Type : NA कैटलॉग की स्थिति Catalogue Status: NA कैसे बेचा जा रहा है Selling As : NA श्रेणी का नाम और चतुर्थांश Category Name & Quadrant : NA (-) मॉडल Model: Webstep Technologies एचएसएन कोड HSN Code: HSN not specified by seller उद्गम देश Country Of Origin: India	1	pieces	699,989	NA	699,989
कुल ऑर्डर मूल्य Total Order Value (in INR)						699,989
परोक्षिती विवरण Consignee Detail						
क्र.सं. S.No	परोक्षिती Consignee	वस्तु Item	लॉट नंबर Lot No.	मात्रा Quantity	दिनांक के बाद डिलीवरी शुरू करना है Delivery Start After	वितरण पूरा कब तक करना है Delivery To Be Completed By

2.2 Generic

Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following address

BOSE INSTITUTE
UNIFIED ACADEMIC CAMPUS
BLOCK- EN,PLOT- 80 SALLAKE CITY,
SECTOR V KOLKATA - 700091
INDIA
.

2.3 Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

2.4 Generic

End User Certificate: Wherever Bidders are insisting for End User Certificate from the Buyer, same shall be provided in Buyer's standard format only.

2.5 Generic

Experience Criteria: The Bidder or its OEM (themselves or through reseller(s)) should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

2.6 Generic

Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

2.7 Generic

IT equipment shall be IPv6 ready from day one.

2.8 Generic

Malicious Code Certificate:

The seller should upload following certificate in the bid:-

(a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-

- (i) Inhibit the desires and designed function of the equipment.
- (ii) Cause physical damage to the user or equipment during the exploitation.
- (iii) Tap information resident or transient in the equipment/network.

(b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

2.9 Generic

1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.

2.10 Generic

Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if:

- i) The Seller fails to comply with any material term of the Contract.
- ii) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.
- iii) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or defective Material(s) promptly.
- iv) The Seller becomes bankrupt or goes into liquidation.
- v) The Seller makes a general assignment for the benefit of creditors.
- vi) A receiver is appointed for any substantial property owned by the Seller.
- vii) The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase Order on the Seller.

2.11 Scope of Supply:

Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods

2.12 Turnover:

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

2.13 Forms of EMD and PBG:

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

BOSE INSTITUTE
payable at
KOLKATA
.

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

2.14 Forms of EMD and PBG:

Bidders can also submit the EMD with Banker's Cheque in favour of

BOSE INSTITUTE
payable at
KOLKATA
.

Bidder has to upload scanned copy / proof of the BC along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

2.15 Forms of EMD and PBG:

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name

BOSE INSTITUTE

Account No.

416602010008377

IFSC Code

UBIN0541664

Bank Name

UNION BANK OF INDIA

Branch address

MANIKTOLLA BRANCH, 77C, RAJA RAM MOHON ROY SARANI, KOLKATA -700009

. Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

2.16 Forms of EMD and PBG:

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of

BOSE INSTITUTE

payable at

KOLKATA

. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

2.17 Forms of EMD and PBG:

Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name

BOSE INSTITUTE

Account No.

416602010008377

IFSC Code

UBIN0541664

Bank Name

UNION BANK OF INDIA

Branch address

MANIKTOLLA BRANCH, 77C, RAJA RAM MOHON ROY SARANI, KOLKATA -700009

. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

2.18 Warranty:

Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

2.19 Warranty:

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

2.20 Service & Support:

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

2.21 Service & Support:

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

2.22 Buyer Added Bid Specific ATC:

Buyer uploaded ATC document [Click here to view the file](#) .

Note:

1. Sellers are required to raise invoices online as per the contract terms on GeM portal. Timely invoice submission is mandatory for compliances, smooth payment processing, and will also contribute to improving their ratings.

नोट: यह सिस्टम जनरेटेड फाइल है। कोई हस्ताक्षर की आवश्यकता नहीं है। इस दस्तावेज़ का प्रिंट आउट भुगतान/लेनदेन उद्देश्य के लिए मान्य नहीं है।

Note: This is system generated file. No signature is required. Print out of this document is not valid for payment/ transaction purpose.

बिड दस्तावेज़ / Bid Document

बिड विवरण / Bid Details	
बिड बंद होने की तारीख/समय / Bid End Date/Time	09-02-2026 14:00:00
बिड खुलने की तारीख/समय / Bid Opening Date/Time	09-02-2026 14:30:00
बिड पेशकश वैधता (बंद होने की तारीख से) / Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम / Ministry/State Name	Ministry Of Science And Technology
विभाग का नाम / Department Name	Department Of Science And Technology (dst)
संगठन का नाम / Organisation Name	Bose Institute
कार्यालय का नाम / Office Name	West Bengal
कुल मात्रा / Total Quantity	1
वस्तु श्रेणी / Item Category	Website Updation
GeMARPTS में खोजी गई स्ट्रिंग्स / Searched Strings used in GeMARPTS	Website Updation
GeMARPTS में खोजा गया परिणाम / Searched Result generated in GeMARPTS	CDN Service - Version 2
अधिसूचना के लिए चयनित प्रासंगिक श्रेणियाँ / Relevant Categories selected for notification	Network / web security software appliances
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) / Minimum Average Annual Turnover of the bidder (For 3 Years)	6 Lakh (s)
मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का) / OEM Average Turnover (Last 3 Years)	20 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष / Years of Past Experience Required for same/similar service	3 Year (s)
वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / MSE Relaxation for Years Of Experience and Turnover	Yes Complete
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years Of Experience and Turnover	Yes Complete

बिड विवरण/Bid Details	
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Annual Turnover,Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	1
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
विगत प्रदर्शन /Past Performance	30 %
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	3 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	23400

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%) / ePBG Percentage (%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) / Duration of ePBG required (Months).	62

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

लाभार्थी /Beneficiary :

Bose Institute

BOSE INSTITUTE.UNIFIED ACADEMIC CAMPUS,BLOCK- EN,PLOT- 80 SALT LAKE CITY, SECTOR V, KOLKATA - 700091
(Bose Institute)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई खरीद वरीयता / MII Purchase Preference

एमआईआई खरीद वरीयता / MII Purchase Preference	Yes
मेक इन इंडिया विक्रेताओं को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ तक की सीमा में है / Purchase Preference to MII sellers available upto price within $L1+X\%$	20
मेक इन इंडिया खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MII purchase preference	50
सार्वजनिक खरीद (मेक-इन-इंडिया को प्राथमिकता) आदेश 2017 के अनुसार केवल क्लास 1/क्लास 2 के स्थानीय आपूर्तिकर्ताओं को ही भागीदारी की अनुमति है दिनांक 16.09.2020 (समय-समय पर संशोधित एवं लागू) / Allow participation only from Class 1/Class 2 local suppliers as per the Public procurement(Preference to Make-in-india) order 2017 date 16.09.2020(as amended and applicable time to time)	Yes, in compliance with the MII ORDER : DPIIT Order(as amended and applicable time to time)

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
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सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ तक की सीमा में हो / Purchase Preference to MSE OEMs available upto price within $L1+X\%$	15
सूक्ष्म और लघु उद्यम को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MSE purchase preference	25

1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover, shall upload the supporting documents to prove his eligibility for Relaxation.
3. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
4. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover shall upload the supporting documents to prove his eligibility for Relaxation.
5. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
6. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
7. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
8. Preference to Make In India products (For bids < 200 Crore): Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate .The

buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023.

[OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.

9. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

10. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 30% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

Pre Bid Detail(s)

मूल्य भिन्नता खंड दस्तावेज़/Pre-Bid Date and Time	प्री-बिड स्थान/Pre-Bid Venue
16-01-2026 14:00:00	Purchase Section, BOSE INSTITUTE.UNIFIED ACADEMIC CAMPUS,BLOCK-EN,PLOT- 80 SALT LAKE CITY, SECTOR V, KOLKATA - 700091

Website Updation (1 pieces)

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

तकनीकी विशिष्टियाँ /Technical Specifications

क्रेता विशिष्टि दस्तावेज़ /Buyer Specification Document	Download
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प्रेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Sanjib Kumar Gupta	700091,Block-EN, Plot No.-80, Sector V, Salt Lake City	1	90

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/**Buyer Added Bid Specific Terms and Conditions**

1. **Generic**

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. **Generic**

Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following address

BOSE INSTITUTE
UNIFIED ACADEMIC CAMPUS
BLOCK- EN,PLOT- 80 SALLAKE CITY,
SECTOR V KOLKATA - 700091
INDIA

3. **Generic**

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

4. **Generic**

End User Certificate: Wherever Bidders are insisting for End User Certificate from the Buyer, same shall be provided in Buyer's standard format only.

5. **Generic**

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

6. **Generic**

Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

7. **Generic**

IT equipment shall be IPv6 ready from day one.

8. **Generic**

Malicious Code Certificate:

The seller should upload following certificate in the bid:-

(a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-

- (i) Inhibit the desires and designed function of the equipment.
- (ii) Cause physical damage to the user or equipment during the exploitation.
- (iii) Tap information resident or transient in the equipment/network.

(b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

9. Generic

1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.

10. Generic

Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if:

- i) The Seller fails to comply with any material term of the Contract.
- ii) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.
- iii) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or defective Material(s) promptly.
- iv) The Seller becomes bankrupt or goes into liquidation.
- v) The Seller makes a general assignment for the benefit of creditors.
- vi) A receiver is appointed for any substantial property owned by the Seller.
- vii) The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase Order on the Seller.

11. Scope of Supply

Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods

12. Turnover

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

13. Forms of EMD and PBG

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

BOSE INSTITUTE
payable at
KOLKATA

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

14. Forms of EMD and PBG

Bidders can also submit the EMD with Banker's Cheque in favour of

BOSE INSTITUTE
payable at
KOLKATA

. Bidder has to upload scanned copy / proof of the BC along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

15. **Forms of EMD and PBG**

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name

BOSE INSTITUTE
Account No.
416602010008377
IFSC Code
UBIN0541664
Bank Name
UNION BANK OF INDIA
Branch address
MANIKTOLLA BRANCH, 77C, RAJA RAM MOHON ROY SARANI, KOLKATA -700009

. Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

16. **Forms of EMD and PBG**

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of

BOSE INSTITUTE
payable at
KOLKATA

. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

17. **Forms of EMD and PBG**

Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name

BOSE INSTITUTE
Account No.
416602010008377
IFSC Code
UBIN0541664
Bank Name
UNION BANK OF INDIA
Branch address
MANIKTOLLA BRANCH, 77C, RAJA RAM MOHON ROY SARANI, KOLKATA -700009

. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

18. **Warranty**

Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

19. Warranty

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

20. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

21. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

22. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid

template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.

16. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।/In terms

of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---

Corrigendum Dated: 18.02.2025

S. #	Tendered terms mentioned in the query	Suggestion given by the prospective bidder after pre-bid meeting held on 05.02.2026	Amendments
1	ATC – Installation / Completion: The work must be completed with audits within 8 weeks from the date of issuance of work order and the website must go live by then.	Kindly clarify that the 8-week timeline applies to design, development, testing, UAT, and content migration only. Security, GIGW and STQC audits, being external-agency driven, shall be conducted post submission on staging and may extend beyond 8 weeks without penalty. Justification: Audit timelines depend on third-party empanelled agencies and are not fully under bidder control. Kindly clarify that the 8-week timeline shall apply to completion of the following activities: ● Website design, development, functional testing, and content/data migration, and ● Deployment of a fully functional staging environment for review and audit readiness, subject to timely availability of content, approvals, and inputs from the Institute. Upon completion of the above, the website shall be deployed on a staging server, which shall be submitted for statutory third-party audits, including but not limited to: ● CERT-IN empanelled Security Audit, ● GIGW / WCAG 2.1 (Level A & AA) Compliance Audit, and ● STQC audit, wherever applicable. It is requested to clarify that the audit and certification process shall be conducted post-development on the staging environment, and the indicative timelines for such audits are as follows (subject to external agency schedules): ● CERT-IN Security Audit: approximately 2–4 weeks ● GIGW / Accessibility Audit: approximately 1–2 weeks ● STQC Audit (if applicable): approximately 3–6 weeks The website may be made live after closure of critical audit observations and provisional audit clearance, with final certificates to be obtained as per timelines of the respective	Reply: The 8-week timeline shall be applicable only for design, development, functional testing, content/data migration and deployment of a fully functional staging environment, subject to timely availability of content, approvals and inputs from the Institute. Statutory third-party audits such as: CERT-IN empanelled Security Audit GIGW / WCAG 2.1 (Level A & AA) Compliance Audit STQC Audit (wherever applicable) shall be conducted post-development on the staging environment. Timelines for such audits, being dependent on external empanelled agencies, shall be outside the 8-week development timeline. The website may be made live after closure of critical audit observations and provisional audit clearance.

Corrigendum Dated: 18.02.2025

		empanelled agencies, without treating such duration as delay attributable to the vendor. Justification: Content migration depends on inputs from the Institute and approval cycles	
2	Section C – Audit & Certification: Compliance is acceptable only through audited certificates.	Kindly confirm that the fully developed website may be deployed on a staging/pre-production server for submission to CERT-IN, GIGW and STQC audits, and final production Go-Live shall be done only after audit clearance.Justification: Audits are normally conducted on staging environments and not directly on live production servers. The bidder seeks the following clarifications on sequencing and timelines, while fully complying with the above requirements: 1. Accessibility compliance and audit under clause (vii)(a) shall be carried out post development and prior to Go-Live, as accessibility certification can be issued only on a fully implemented website. 2. CERT-IN security audit under clause (vii)(b) shall be conducted once at the time of Go-Live. The vendor shall coordinate the audit and carry out remediation of observations, if any, until 100% audit clearance is obtained. 3. WCAG 2.1 Level A & AA compliance under GIGW IS17802 as per clause (vii)(c) shall be ensured during development, and certification shall be obtained post implementation, in line with MeitY-prescribed process. 4. Timelines for all audits and certifications mentioned under clause (vii)(a), (vii)(b) and (vii)(c) shall be exclusive of the 8-week development timeline, as audit schedules are dependent on external empanelled agencies and approval cycles. 5. The vendor shall provide full technical support,	Reply: The fully developed website shall be deployed on a staging / pre-production server for submission to CERT-IN, GIGW and STQC audits. Final production Go-Live shall be carried out only after audit clearance. Accessibility, security and GIGW compliance audits shall be conducted post-development and prior to Go-Live. Audit timelines shall remain exclusive of the 8-week development period. The vendor shall provide full coordination, technical support and remediation until 100% compliance is achieved.

Corrigendum Dated: 18.02.2025

		coordination and remediation for all audits until 100% compliance is achieved, in accordance with the bid conditions. Justification: Audits and certifications are issued only after implementation and are governed by third-party empanelled agencies. The above clarification ensures realistic execution while maintaining full compliance with Government of India guidelines and Bose Institute requirements.	
3	Section C – Audit Requirements: Website needs to be audited by CERT-IN empanelled security auditors and comply with GIGW / WCAG standards.	Kindly clarify indicative audit timelines (e.g., 4–6 weeks) from the date of audit submission, subject to observations and remediation cycles.Justification: Provides realistic project planning and avoids timeline ambiguity. Kindly clarify the scope, sequencing and cost responsibility for the following audits and certifications required under clause (vii): (a) Accessibility audit (PwD / IAAP / Govt empanelled) (b) CERT-IN security audit (c) WCAG 2.1 Level A & AA compliance under GIGW IS17802 (d) GIGW 3.0 Manual Compliance certification (STQC / CERT-IN) Further, kindly clarify whether the cost of the above audits/certifications shall be borne by the Institute or reimbursed to the vendor, while the vendor provides full coordination, remediation and compliance support until 100% audit clearance is obtained.Justification: Clear definition of audit scope and cost responsibility is essential for accurate financial estimation, realistic timelines, and to avoid ambiguity during execution and post-award stages.	Reply: Indicative audit timelines may vary (generally 2–6 weeks per audit) depending on observations and external agency schedules. Scope of audits includes: • Accessibility Audit (Govt empanelled) • CERT-IN /STQC empanelled Security Audit • WCAG 2.1 Level A & AA compliance under GIGW IS 17802 • GIGW 3.0 Compliance & Quality Certification under STQC Website Quality Certification Scheme Cost of all audits and certifications shall be borne by the vendor.

Corrigendum Dated: 18.02.2025

4	Section C – Technical Specifications (vii)(b): Audit requirement specified without cost responsibility.	Kindly clarify whether the cost of CERT-IN, GIGW and STQC audits shall be borne by the Institute or reimbursed to the vendor, while the vendor provides full coordination and remediation support. Justification: Cost clarity is essential for accurate financial quoting and avoids post-award disputes.	Reply: Cost of all audits and certifications prior go-live shall be borne by the vendor and shall not be borne by the Institute or reimbursed by institute.
5	Section C – Maintenance Period (Five Years): Five (05) years maintenance mentioned without audit frequency clarity.	Kindly confirm that fresh security/GIGW/STQC audits during the maintenance period shall be required only in case of major version upgrades or mandatory GoI/MeitY policy changes, and not annually.Justification: Prevents recurring audit costs during routine maintenance activities. Kindly clarify that any audit mandated during the maintenance period shall be borne by the Institute. Justification: Audit mandates during maintenance are policy-driven and outside routine support scope. During the maintenance period, fresh Security / GIGW / Accessibility audits shall be required only in case of major version upgrades or policy changes mandated by Government of India, and not on an annual or routine basis. Further, kindly clarify that any audit or certification cost arising during the maintenance period shall be borne by the Institute or reimbursed to the vendor, while the vendor shall provide full technical support, coordination, and remediation for audit compliance. Justification: This prevents repeated and unplanned audit costs during routine maintenance and ensures predictable maintenance operations in line with standard Government IT practices.	Reply: During the maintenance period of 05 years, at least one annual comprehensive fresh Security / GIGW / Accessibility / STQC audits shall be required, and for the same the cost will be borne by the vendor, i.e. should be a part of the offer/bid. The vendor shall provide full coordination, technical support and remediation until 100% compliance is achieved.

Corrigendum Dated: 18.02.2025

6	Section C – Website Features (Online Forms): Admin-user panels, online application forms for recruitment and admission with reports generation.	Kindly confirm that the scope is limited to dynamic form creation, applicant submission, and admin-side export of reports in Excel/PDF only, excluding full admission or recruitment workflow systems.Justification: Prevents scope expansion beyond form-based data collection. Kindly clarify that the scope under clause (viii)(p) shall be limited to: ● Creation of dynamic online application forms for recruitment and admission ● Submission of applications by candidates/students ● Administrative viewing, filtering, and reporting of submitted data ● Export of reports in standard formats (Excel / PDF) It is further requested to confirm that this clause does not include end-to-end recruitment or admission management systems, such as merit list generation, counselling workflows, payment processing, applicant dashboards, or statutory admission processes, unless explicitly specified and mutually agreed. Justification: This clarification ensures clear scope definition, avoids future interpretation disputes, and aligns with standard website-based form management practices for academic institutions.	Reply: Scope under online forms shall be limited to: • Creation of dynamic online forms • Submission by users • Administrative viewing, filtering and reporting • Export of reports in Excel / PDF formats End-to-end recruitment or admission workflow systems (merit list, counselling, payment gateways, dashboards etc.) are not included.
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Corrigendum Dated: 18.02.2025

7	Technologies & Development Platform: HTML5, CSS3, Bootstrap, PHP or industry standard open source, MySQL/PostgreSQL, JavaScript and jQuery.	Kindly confirm that implementation using industry-standard open-source CMS such as Drupal 10/11 is acceptable, provided all listed technology and compliance requirements are met. Justification: Drupal is widely used in Government portals and supports GIGW, WCAG and CERT-IN compliance.	Reply: Use of industry-standard open-source CMS such as Drupal 10/11 is acceptable, provided all technical, security and compliance requirements are met.
8	ATC – Completion Timeline: Content migration included within 8 weeks.	Kindly clarify that content migration timelines are dependent on timely availability, accuracy and approvals of content from the Institute, and delays shall result in proportionate timeline extension. Justification: Content readiness depends on institutional inputs and approvals.	Reply: Content migration is dependent on timely availability, accuracy and approvals from the Institute. Any delay in content handover shall result in proportionate extension of timelines as decided by Bose Institute authority.
9	Payment Terms – Milestone 1A & 1B: 40% payment after successful launch of duly audited and certified website.	Kindly consider releasing Milestone 1A (40%) after successful functional Go-Live on staging (post development and migration), with audit and certification completion linked to Milestone 1B. Justification: Aligns payments with practical execution and external audit dependencies.	Reply: Payment milestones shall remain as per tender. Audit and certification timelines being external-agency driven are acknowledged; however, payment terms shall not be altered.

Corrigendum Dated: 18.02.2025

10	ANNEXURE-2, Section B – TQS (Page 4): Number of Dynamic Website designed and developed and audited by Cert-In in last 3 years 1– 2 Website =10 marks 3-4 Websites = 15 marks 5 or more websites = 20 marks	Number of Dynamic Website designed and developed and audited by Cert-In in last 3 years 1– 2 Website =10 marks 3-4 Websites = 15 marks 5 or more websites = 20 marks For Startup / MSME bidders, relaxation for years of experience & turnover may be extended to this criterion, and full marks (20) may be awarded upon submission of technical capability, architecture, and compliance undertaking. Justification: GeM Bid Document Page 1/10 clearly provides Complete Relaxation for Startup/MSME for Years of Experience & Turnover. Applying strict past-audit scoring nullifies this benefit	Reply: The Startup/MSME has been given complete relaxation in terms of years of experience and turnover as mentioned in the tender document. While a bidder has score 50 out 100 in TQC scoring it has been relaxed for Startup/MSME who has to score only 30 out of 100.
11	ANNEXURE-2, Section B – TQS (Page 4): Number of Website designed with fully accessible for person with disabilities with Audited Certificate from empaneled Auditor of International Association of Accessibility Professionals and the Government Establishment or as per GoI directives in last 3 years	Number of Website designed with fully accessible for person with disabilities with Audited Certificate from empaneled Auditor of International Association of Accessibility Professionals and the Government Establishment or as per GoI directives in last 3 years For Startup / MSME bidders, relaxation may be extended and full marks (20) may be awarded based on compliance methodology and commitment to obtain audit during project execution. Justification: Accessibility audits are typically conducted post-development. This aligns with GIGW 3.0 and GoI practice	Reply: The Startup/MSME has been given complete relaxation in terms of years of experience and turnover as mentioned in the tender document. While a bidder has score 50 out 100 in TQC scoring it has been relaxed for Startup/MSME who has to score only 30 out of 100.

Corrigendum Dated: 18.02.2025

12	ANNEXURE-2, Section B – TQS (Page 4): Development, hosting and Maintenance for National level educational and research institutes like IIT, IIM, NIT and Central Universities	Development, hosting and Maintenance for National level educational and research institutes like IIT, IIM, NIT and Central Universities For Startup / MSME bidders, full marks (30) may be awarded considering equivalent Government / Academic / Research websites, not limited to IIT/IIM/NIT. Justification: Restricting scoring to elite institutions contradicts Startup/MSME policy and GeM non-restrictive procurement principles	Reply: The Startup/MSME has been given complete relaxation in terms of years of experience and turnover as mentioned in the tender document. While a bidder has score 50 out 100 in TQC scoring it has been relaxed for Startup/MSME who has to score only 30 out of 100.
13	ANNEXURE-2, Section B – TQS (Page 4): Development of GIGW certified website	For Startup / MSME bidders, relaxation may be extended and full marks (10) awarded based on GIGW compliance declaration and commitment to obtain certification. Justification: GIGW certification is issued after implementation, hence prior certification should not be mandatory	Reply: The Startup/MSME has been given complete relaxation in terms of years of experience and turnover as mentioned in the tender document. While a bidder has score 50 out 100 in TQC scoring it has been relaxed for Startup/MSME who has to score only 30 out of 100.
14	Others	- Existing website in which technology developed & which database is used at present time - In new website external user like student, faculty, other government agencies, employee, visitors, signup & login feature will be require or not - When website go-live then cert-in certificate require only one time or every year till 5 year maintenance from vendor side. - Third party website link only shows on JCBOSE website	Reply: - Details of existing website technology and database shall be shared with the successful bidder. - The new website shall require user login for students, faculty and other authorized users, with role-based access control, different levels of permissions, and individual profile creation and update facility, as per Institute requirements. - Already clarified in earlier response. - Third-party website links shall only be

Corrigendum Dated: 18.02.2025

	or any data will exchange from third party website using API 5. To deploy website & web portal in-house JCBOSE server, vendor do separate infrastructure build like VM, OS, DATABASE, Application server etc or it will be already build. 6. In JCBOSEI in-house server, security related software & hardware like ssl, high speed internet bandwidth, firewall, antivirus will be provided by JCBOSE 7. As per mention in document running JCBOSE ERP, Mobile Application need to link website database from vendor side or not	displayed on the JCBOSE website. No data exchange or API-based integration with third-party websites is required. 5. The website shall be deployed on the Institute's in-house server infrastructure. The Institute shall provide basic infrastructure, including server hardware and internet connectivity. The vendor shall install, configure and manage all required components such as Virtual Machines (VMs), Operating System, Database, Application Server and related software, at their own cost, as per project requirements. 6. The vendor shall provide and install SSL certificates, software-level security solutions and antivirus, at their own cost. 7. Integration with existing ERP / Mobile Application shall be limited to scope explicitly defined in the tender.
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All other terms and conditions of the bid remains unchanged